



# APPLICATION FOR RESIDENTIAL UTILITY SERVICE

P.O. Box 638, 305 N. Arch, Royse City, TX 75189  
 Phone: 972-636-2250, Fax: 972-635-2319  
 Email: utilities@roysecity.com

Notice: This application is a government record, as defined by the Texas penal code, Section 37.01. Making a false entry in a government record is a criminal offense. This form will not be considered a viable application for city utilities unless the form has been completed in its entirety, every blank must be completed. All city utility accounts shall bear the name of the individual accepting the responsibility of the deposit and certificate of occupancy. This form must be signed and dated by the individual accepting the responsibility for the utility deposit and the certificate occupancy.

Name: \_\_\_\_\_ Service Request Date: \_\_\_\_\_

Service Address: \_\_\_\_\_

Mailing Address(if different): \_\_\_\_\_

DL #: \_\_\_\_\_ State: \_\_\_\_\_ Date of Birth: \_\_\_\_\_

Social Security #: \_\_\_\_\_ Tax ID #: \_\_\_\_\_ (if applicable/Business Account)

Cell #: \_\_\_\_\_ Alternate #: \_\_\_\_\_ Work #: \_\_\_\_\_

Email: \_\_\_\_\_ Bill Type:  Mail  Email  Both (preferred)

Co-Applicant: \_\_\_\_\_ Cell #: \_\_\_\_\_

DL #: \_\_\_\_\_ State: \_\_\_\_\_ Date of Birth: \_\_\_\_\_

Social Security #: \_\_\_\_\_ Email: \_\_\_\_\_

**PROPERTY USE:** Check One

Rent (Must provide copy of signed lease agreement, Landlords name and phone number.)

Landlord's Name: \_\_\_\_\_ Phone #: \_\_\_\_\_

Own (Must provide copy of signed closing documents)

Management/Landlord Account

For corporation accounts, the following must be provided:

1. Copy of TAX ID certificate OR the SS-4 IRS verification letter assigning the company the EIN # .  
*The W-9 form is not accepted.*
2. Proof of ownership for the property or management agreement.

**SANITATION:** (Excludes Verandah Phase I and II)

Number of Trash Toters Needed: \_\_\_\_\_ Number of Recycle Bins Needed: \_\_\_\_\_

Please note one (1) trash container and recycle bin is provided with the account at no additional charge.

If you require additional trash containers a charge of \$4.20 per additional container will be added to your monthly bill.

Is the home:  All Electric  Electric and Gas

I acknowledge water service will be turned on at the above property. I will not hold the City of Royse City responsible for any property damage due to the water being turned on with out my presence. I acknowledge if the meter shows water usage, it will be turned off and my presence will be required for connection of service.

Signature of Applicant: \_\_\_\_\_ Date: \_\_\_\_\_

Signature of Co-Applicant: \_\_\_\_\_ Date: \_\_\_\_\_

**OFFICE USE ONLY:** Account #: \_\_\_\_\_ Pin #: \_\_\_\_\_ Inside/Outside CL \_\_\_\_\_

CHG Bill Type:  Check SVC:  Enter Authorize Persons:  Enter Comments: \_\_\_\_\_ IRIS Update:  Scan Docs:

UTILITY RELEASES:	HO INSPECTION:	TRASH SERVICES:
Oncor#: _____ Type : _____ Agent: _____	Date: _____ Time: _____	New Build: # _____
F.E.C. : Email Date: _____ Time: _____	Added to Calendar: _____	Add Cart: # _____ Remove XCart: # _____
Atmos#: _____ Type: _____ Agent: _____	N/A: New build/LLord Pass/Outside CL	Added to Log: _____ N/A: _____

**CITY OF ROYSE CITY**  
**Account Privacy Agreement**

The City of Royse City is a government operated utility. Your account information is considered public record under the Texas Public Information Act.

The Texas Utility Code, Chapter 182.052 allows a customer's account information confidential except to:

- 1) An official or employee of the state, a political subdivision of the state, or the United States acting in an official capacity.
- 2) An employee of a utility acting in connection with the employee's duties.
- 3) A consumer reporting agency.
- 4) A contractor or subcontractor approved by and providing services to the utility, the state, a political subdivision of the state, or the United States.
- 5) A person for whom the customer has contractually waived confidentiality for personal information.
- 6) Another entity that provides water, wastewater, sewer, gas, garbage, electricity, or drainage service for compensation.

**AUTHORIZATION FOR CONFIDENTIALITY REQUEST:**

I understand my account information is considered public record and I have the right to request my personal account information and any information relating to the volume or units of utility usage or the amount billed to be kept confidential.

**PLEASE CHECK ONE:**

- I request my account information kept confidential with the exception of the authorize person(s) listed below.
- I authorize any and all account information to be released up on request.

You may rescind your request for confidentiality upon a written request to the Water Department.

\_\_\_\_\_  
Applicants Signature

\_\_\_\_\_  
Date

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The following people are authorized to receive my account information:

<u>Name</u>	<u>Relationship</u>	<u>Last 4-digits of phone number</u>
_____	_____	_____
_____	_____	_____
_____	_____	_____

# CITY OF ROYSE CITY

## Service Agreement

- I. **Purpose.** The City of Royse City is responsible for protecting the drinking water supply from contamination or pollution, which could result from improper plumbing practices. The purpose of this service agreement is to notify each customer of these restrictions to ensure public health and welfare. Each customer must sign this agreement before the City of Royse City will begin service. In addition, when service to an existing connection has been suspended or terminated, the water system will not re-establish service unless it has a signed copy of this agreement.
- II. **Plumbing Restrictions.** The following unacceptable plumbing practices are prohibited by State regulations.
- A. No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an air-gap or an appropriate backflow prevention device.
  - B. No cross-connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the installation of an air-gap or a reduced pressure-zone backflow prevention device.
  - C. No connection that allows water to be returned to the public drinking water supply is permitted.
  - D. No pipe or pipe fitting which contains more than 8.0% lead may be used for the installation or repair of plumbing at any connection that provides water for human use.
  - E. No solder or flux that contains more than 0.2% of lead can be used for the installation or repair of plumbing at any connections that provides water for human use.

III. **Service Agreement.**

The following are the terms of the service agreement required by the City of Royse City.

- A. The Water System will maintain a copy of this agreement as long as the Customer and/or the premises are connected to the Water System.
- B. The Customer shall allow his/her property to be inspected for possible cross-connection and other unacceptable plumbing practices. These inspections shall be conducted by the Water System or its designated agent prior to initiating new water service; when there is reason to believe that cross-connections or other unacceptable plumbing practices exist; or after any major changes to the private plumbing facilities. The inspection shall be conducted during the Water System's normal business hours.
- C. The Water System shall notify the Customer in writing of any cross-connection or other unacceptable plumbing practice that has been identified during the initial inspection or the periodic re-inspection.
- D. The Customer shall immediately correct any unacceptable plumbing practice on his/her premises.
- E. The Customer shall, at his/her expense, properly install, test and maintain any backflow prevention device required by the Water System. Copies of all testing and maintenance records shall be provided to the Water System.

IV. **Enforcement.**

By signing this agreement you agree to all terms and conditions listed in the agreement. If you fail to comply with the terms of the Service Agreement, the Water System shall, at its option, terminate service or properly install, test, and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of this agreement shall be billed to the Customer.

Customer Signature: \_\_\_\_\_ Date: \_\_\_\_\_



The City of Roysel City participates in the IRIS (Immediate Response Information System). This system allows the City to send mass notifications for both Emergency and Non-Emergency situations. It has the ability to broadcast notification through multiple forms of communication to hundreds of thousands of residents quickly. Please take a few minutes to provide the information requested below and return this form to the City of Roysel City Utility Department located at 305 N. Arch Street. Thank you for your time and attention in this viable resource. All information contained herein shall remain confidential.

**CONTACTS & TELEPHONE NUMBERS**

Name:	
Phone #1:	Text: <input type="checkbox"/> Yes <input type="checkbox"/> No
Phone #2:	Text: <input type="checkbox"/> Yes <input type="checkbox"/> No
Phone #3:	Text: <input type="checkbox"/> Yes <input type="checkbox"/> No
Email Address #1:	
Email Address #2:	
Sub-Division:	
New or Update Info:	
Date:	

Sec. 13.03.005 Emergency Notification Fee

An annual emergency notification fee not to exceed three dollars and fifty cents (\$3.50) shall be imposed on all utility accounts. (Ordinance 10-07-787 adopted 7/13/10)

\*\*\*OFFICE USE ONLY\*\*\*

Removed previous owner/renter

Change/Update user type

Entered Local ID and User type: Custom 1

## HOUSEWARMERS

DATE:	PHONE#
NAME:	EMAIL
ADDRESS:	INTERESTS?
SUBDIVISION:	COMMENTS?

We would like to come by and give you a **BIG** welcome to our Wonderful Town! Your gift bag will be personally delivered to your doorstep and be filled with valuable offers from local merchants and provide you with a Preferred medical/professional directory!

Questions?

Call Blair & Mary Johnson  
Franchise Owners  
Housewarmers of Royse City  
469-387-9620